

Local Number Porting Porting Authority Form (PAF)

Telephone Service - Business
PLEASE COMPLETE THIS FORM IN BLOCK LETTERS OR ELECTRONICALLY
Please print, sign and pdf
Compulsory fields are marked with *

Customer Organisation Name *

Title First Name *

Surname *

Position (business only)

Address *

Suburb State Postcode

ACN/ARBN (business only)

Daytime Contact No. * Other Contact No.

Preferred Time to Call **Business Hours**

STEP 1.
Please write your details
(in block letters, as they
appear on your
existing Freephone/Local Rate
telephone account)

STEP 2.
Please list the services
you would like to Port to
URL Networks.
Please supply additional
paperwork if more space
is required.

Please write YOUR Freephone/Local Rate service number(s) below

Service Number *	<input type="text"/>
Service Number	<input type="text"/>
Service Number	<input type="text"/>
Service Number	<input type="text"/>
Service Number	<input type="text"/>

Current Service Account Number, if using a reseller please provide the wholesale account number *
(only applicable if you are porting your number)

Current Service Account Number	<input type="text"/>
Current Service Account Number	<input type="text"/>
Current Service Account Number	<input type="text"/>
Current Service Account Number	<input type="text"/>
Current Service Account Number	<input type="text"/>

STEP 3.
Current Carrier or Carriage
Service Provider *
Date of Agreement between
Customer Organisation
and Current Service Provider

("Current Service Provider")

STEP 4.
To be read and signed
for all service numbers that
are to be Ported to
URL Networks

The Customer Organisation has an agreement with the Current Service Provider, which has the date set out in step 3.
Under this Agreement, the Customer Organisation is the legal lessee of the Freephone/Local Rate Service Numbers set out in step 2,
which has the existing account numbers also set out in step 2.

I am authorised to act on behalf of the Customer Organisation in the position described below. I hereby engage and authorise URL Networks Pty Ltd ("URL Networks") to facilitate the porting of these Service Numbers from the Current Service Provider to URL Networks, including the cancellation of the service with the Current Service Provider.

I indemnify URL Networks against any loss or damage it may suffer as a result of any information included in this form or the above certification being incorrect.

I also authorise URL Networks to obtain from my Current Service Provider any incomplete or further details, which are required under step 2 to facilitate the port of the Service Numbers set out in Step 2.

Authorised signature * Date: / /

Customer Service Coordinator

Step 5.
Agency Section

I authorise URL Networks to act on my behalf and to sign and complete an URL Networks Porting Authority Form (PAF) and associated paperwork for the purposes of porting the Number range set out in Step 2. I confirm that all telephone numbers nominated in Step 2 are to be ported unless otherwise specified.
listed in Step 2 are to be ported unless otherwise specified.

I also authorise URL Networks nominated representative to complete and sign a new PAF for the purposes of carrying out the port to URL Networks in circumstances where:

Please tick

<input checked="" type="checkbox"/>	
<input checked="" type="checkbox"/>	
<input checked="" type="checkbox"/>	

this PAF expires
additional details are to be added
editing or deleting details as required

This authority will remain in place for 12 months from the date of signature or until such time as URL Networks is otherwise notified.

Authorised signature * Date: / /

If you do not wish to provide
URL Networks with authority,
please rule through this
section

Terms and Conditions

1. Freephone/Local Rate Number Portability

- 1.1 The Porting of a Freephone (1800) or Local Rate (13/1300) service will be conducted in conjunction with Industry Numbering Management Services Ltd (INMS). The INMS is a not-for-profit company which has been established by a number of Carriage Service Providers (CSP) to facilitate number portability of Freephone (1800) and Local Rate (13/1300) telephone services. The Australian Communication Authority (ACA) under s 467 of the Telecommunications Act 1997 (the Act), from 16th November 2000, will allow INMS to manage the pool of portable freephone/local rate numbers declared in writing by the ACA under s 11.10 of the Telecommunication Numbering Plan 1997.
- 1.2 If you wish to Port your Service Number from URL Networks to another Supplier, then you must contact that other supplier. Porting from URL Networks to another Supplier will be conducted in accordance with the INMS business rules and any other bilateral arrangements.
- 1.3 The porting of a Freephone (1800) and Local Rate (13 / 1300) telephone service will be subject to the terms and conditions of the Standard Form of Agreement of your CSP.
- 1.4 In order for URL Networks to Port your Service Number you must complete and sign the Porting Authority Form (PAF)
- 1.5 In accordance with the INMS business rules, a request for Porting shall be deemed invalid if:
 - a) Mandatory information supplied is illegible, inaccurate or missing
 - b) The PAF is not signed by an authorised person
 - c) The PAF is not dated
 - d) The date of the PAF is more than 90 days before the porting request is sent by the recipient Prime Service Deliverer (PSD) via INMS to the donor PSD
- 1.6 The Porting Authorisation Form (PAF) must be fully completed by the customer and is valid for 90 days.
- 1.7 URL Networks cannot Port your Service Number and move the address of your Service Number on the same day.
- 1.8 If your Service Number(s) is inactive at the time of the Porting by URL Networks, you must notify URL Networks as soon as the Phone number(s) become active.
- 1.9 URL Networks reserves the right to charge you for the Porting of a Service Number.
- 1.10 You are responsible for settling your final account with your current Service Provider.
- 1.11 You have read and understood the Local Number Portability Guide.

2. Privacy Information

- 2.1 For the purpose of processing your application and ongoing credit management of your account, URL Networks may need to disclose to a credit reporting agency;
 - * personal identifying details, including your name, current and previous addresses, driver's licence, date of birth and employer;
 - * the fact that you have applied for URL Networks Total Access Service, and any credit limit on your account;
 - * the amount of any payments which are overdue for at least 60 days, when steps have been taken by URL Networks to recover those overdue payments;
 - * where an overdue payment has been previously reported, advise that the payment is no longer overdue;
 - * cheques or credit card payments which have been dishonoured;
 - * court judgments or bankruptcy orders made against you;
 - * that, in the opinion of URL Networks, you have committed a serious credit infringement; and
 - * when URL Networks ceases to provide service to you.
- 2.2 You authorise URL Networks to disclose that information to a credit reporting agency. You also authorise URL Networks to seek from or give to any credit providers nominated by you or named in a credit report or to other telecommunications providers, and URL Networks' franchisees, contractors, agents and outlets, the same information and any other information on this form and any other information on your credit worthiness, credit history or credit capacity that credit providers are allowed to give under the Privacy Act.
- 2.3 You authorise URL Networks to obtain and use personal credit information (eg; your existing household loans and personal credit card history) for the purpose of considering an application by you for commercial credit; (to use the URL Networks service and your phone as a sole trader). You authorise URL Networks to obtain and use commercial information about your commercial credit worthiness or commercial history (your existing credit record as a sole trader) when considering an application for consumer credit, for example where the Service will be used for domestic purposes.
- 2.4 URL Networks may refuse or cancel the service on the basis of its credit assessment of you. You are entitled to see, and to correct, any credit information which URL Networks holds about you.

